



Seven Steps Support Ltd

Registered Manager: Jodie Broughton

Seven Steps Support, Staniforth Works, S12 4LB

Provider I.D: 1-867088224

SEVEN STEPS SUPPORT COMMUNITY & SUPPORTED LIVING

REVIEW & FEEDBACK FORM



We take our service seriously and place an incredible value on honest, open feedback from clients, family members, social workers, and any other parties we work with. Accordingly, we kindly ask that you complete our short review and feedback questionnaire and return it to us – so we can continue to evolve our services and maintain a client-centric approach throughout Short Breaks.

If you would like to add any other form of feedback or suggestions, please do not hesitate to give that to us in the form that best suits you. We are happy to have additional feedback attached with this survey, sent through our website, email, in the post, or in person.











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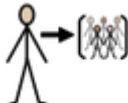

WELLBEING & HAPPINESS

During support, I feel:

	 Strongly Disagree	 Disagree	 N/A	 Agree	 Strongly Agree
 safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 valued	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 happy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 listened to	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 healthy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

EQUALITY & FAIRNESS

During support, I feel:

	 Strongly Disagree	 Disagree	 N/A	 Agree	 Strongly Agree
 accepted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 independent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 involved	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 proud	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

STAFF

Staff are:



kind








trained



knowledgeable












friendly

	 Strongly Disagree	 Disagree	 N/A	 Agree	 Strongly Agree
kind	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
trained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
friendly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ENVIRONMENT

My home is:

	 Strongly Disagree	 Disagree	 N/A	 Agree	 Strongly Agree
 clean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 comfortable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 looked after	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ENTERTAINMENT & ACTIVITIES






During support, I can:


do activities


access community


enjoy myself


stay healthy

 Strongly Disagree	 Disagree	 N/A	 Agree	 Strongly Agree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CARE & SUPPORT

Do you feel involved in decisions about your support?



yes



no

Can you contact the office or management easily?




yes



no


Would you like to add any comment about your support or Seven Steps?



What is your name?



When was this completed?



THANK YOU FOR YOUR TIME AND CONSIDERATION.

- THE MANAGEMENT & TEAM AT SEVEN STEPS SUPPORT LTD